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Dear Clients,

Hope everyone has been keeping well through these challenging times. We have been extraordinarily busy assisting with Covid financial support packages for clients and thank everyone for their patience and understanding why things have taken that little longer to get done. We are experiencing a backlog, and we are doing our best to accommodate all clients. Please do reach out to us if you have an urgent matter.

As you may be aware, our firm has been allowed to re-open. However, we are carefully monitoring the situation (just like you) and, at this time, in the best interests of all our clients, staff, family and friends have decided to continue to work remotely and reopen to in-office appointments in 2022. The most important thing for us is to ensure when we do open, we do so in the safest possible environment where everyone is welcome. We embrace that we are all in this together, learning together, and adapting together.

On reopening to in-office appointments we will advise in advance of any NSW Government guidelines that help keep visitors, clients, and staff safe as well as those that we may keep, maintaining that extra layer of protection such as continuing with QR code check in, wearing of face masks, sanitising your hands, social distancing and most importantly staying at home if you are feeling unwell.

Attached is our roadmap to reopening our office for your reference, which you can also find on our website under the "Stay in the know" tab. It includes the following key dates:

- **Current:** VDM&THORN will continue to work remotely through email, telephone, and post.
- **Seasonal closure dates 2021:** 17 December 2021 to 17 January 2022
- **Office reopens:** 17 January 2022
- **Postal Address:** Please note all mail to be sent to PO Box 314, St Marys NSW 1790  
*Our temporary Hoxton Park postal address while NSW was in lockdown is no longer in use.*

If you have any specific questions not addressed here or on our website, please do contact us.

We thank you for your continued patronage and look forward to seeing you all in the New Year!

Regards,  
The VDMTeam



David Alex Sandra Nikola



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